



## We take charge of your LIMS project

### up to data complete service:

- Project Management
- Licensing
- Implementation
- Upgrading and Migration
- Configuration and Customisation
- Reporting and Business Intelligence
- IT Support
- Database Management

### Experience delivers Excellence

A modern laboratory-information-management-system (LIMS) has to be able to grow with customer innovation; increasingly complex lab and system environment requirements make individual LIMS configuration essential. From the experience of numerous projects, up to data not only possesses extensive technical knowledge also the knowledge to optimally configure your LIMS for your business processes. Our aim is to create a homogenous IT infrastructure with interconnectivity optimised to make the best use of the resources available. In addition to the Thermo Fisher Scientific systems, we also offer a solution specifically for small and medium-sized laboratories in our extensive product portfolio.

We are familiar with industry-specific processes and procedures from our projects in pharmaceuticals, chemicals and biotechnology, giving us a perfect starting point to virtualise your individual requirements to the best effect.

### LIMS Projects from a One-Stop Shop

As a long-term all-round service provider in the LIMS area, we offer a complete service portfolio for the entire life cycle of a LIMS. We provide our customers with a substantial portfolio of services ranging from LIMS design and implementation to operation and administration. Together with our extensive experience in database technologies we offer additional services and support for the underlying database system– a complete service that no other LIMS supplier can provide.

We operate according to established concepts, methods and standards such as ISO 9001:2008, ISO/IEC 27001:2005 and GAMP.



## Project Management and Implementation

Recognised best practices are a prerequisite for any project management to be successful; up to data gives you comprehensive solutions for the entire life cycle of your application.

We take care of your LIMS project holistically, beginning with the exact definition of the requirements, up to the specifications.

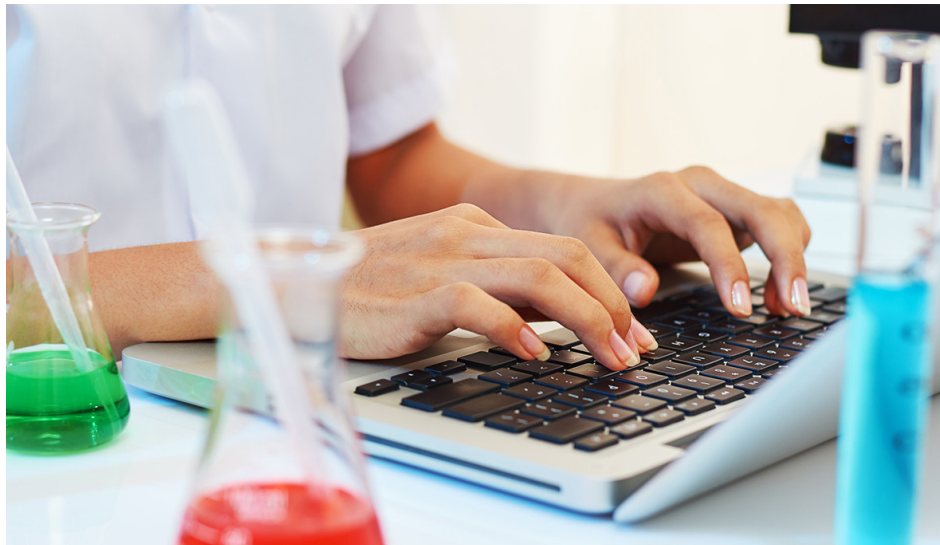
Competent and reliable we are at your disposal from the project idea to the productive operation. In addition, we also support you with the replacement of your LIMS (data migration, etc.) and advise you in the area of license optimization.

## Upgrade and Migration

Taking full advantage of an application often entails upgrading your software to the latest version; installing a new product release can also bring new features and benefits in the process. Upgrades often come with an opportunity to optimise your existing application – such as tweaking performance and cleaning your database – and review your existing processes. Getting rid of potential bottlenecks boosts efficiency and acceptance for your Thermo Scientific LIMS.

## Configuration and Customisation

Even the best LIMS can not fulfill all requirements „out of the box“. Through individual configuration and extensions, we give you the opportunity to implement your specific and customer-specific requirements.



## Reporting and Business Intelligence

All too often, you will find the „M“ for Management missing in everyday LIMS use, a lost opportunity to use the features that a LIMS provides. We will show you how to include transparency and flexibility in your laboratory processes – an outstanding opportunity to see how your lab is performing, and where you have unused capacity.

We provide support in everyday tasks at the lab while providing that essential overview from simple ad-hoc lists to complex multisource reporting.

## IT Support and Database Management

Our services don't stop at successful project conclusion – in the operational phase, we provide a full range of services from second-level support to complete systems management based on agreed service levels to keep your LIMS and its underlying database in top condition.